What are the Points per Zone in ATI?
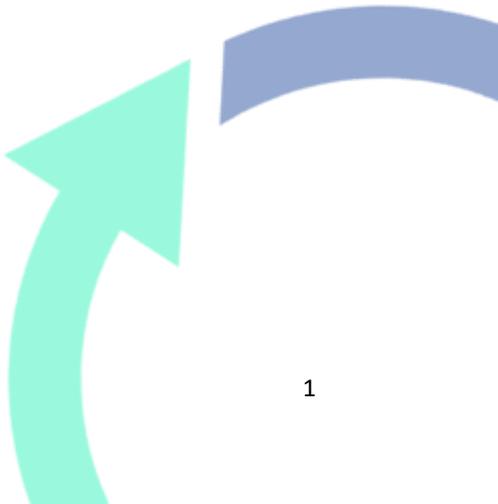
How many Points you're charged with depends on:

- the demand zone of your appointment, and
- the status (or event) of the appointment.

Learn more about:

- Points Window
    - Points Window
    - Demand Window Configuration
- Arrival Points
- Booking Status (Event)

You can find out the points cost for each zone by clicking on the **Points Window** or **Arrival Points** link.
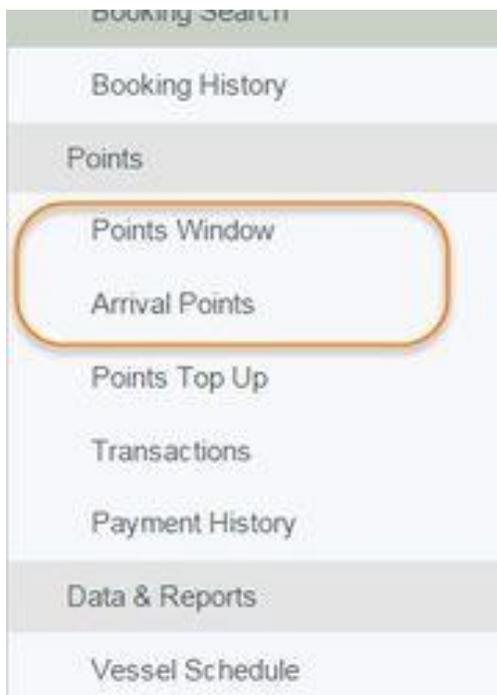
Points Window

There are 2 sections to this screen:

- The top section is called Points Window
- The bottom section is called Demand Window Configuration

Points Window

See how many Points are required for each Zone and Day, in different demand windows. The number of points are set for each business transaction.

ID	Name	Book	On Time	Late	Early	No Show	Dual Run	Listed & Taken	Facility Cancelled	Facility Booked
1	Free Slots	0	0	-1625	0	-3251	0	0	0	0
2	Medium Slots	-300	0	-1625	0	-3251	0	0	300	-300
3	Prime Slots	-500	0	-1625	0	-3251	0	0	500	-500

1.1.1 Demand Window Configuration

The demand on the Facility to service the community is different throughout the week. The Demand Window Configuration shows how the timeslots are grouped into many demand windows for the week. Point charges have been set for each demand window.

On the lower section of the screen you can view the configuration of the Demand Window for each Zone for each day.
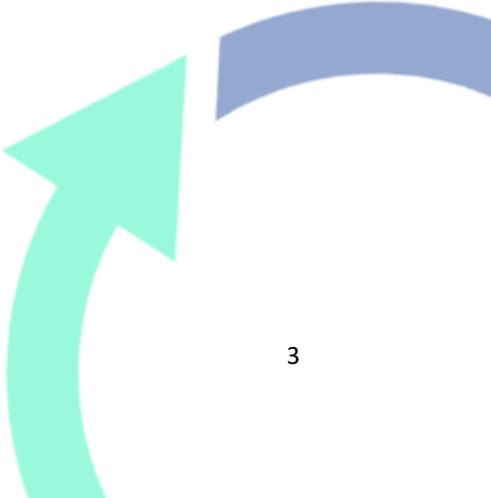
Demand Window Configuration

Zone	Mon	Tue	Wed	Thu	Fri	Sat	Sun
0	1	1	1	1	1	1	4
1	1	1	1	1	1	1	4
2	1	1	1	1	1	1	4
3	1	1	1	1	1	1	4
4	2	2	2	2	2	2	4
5	2	2	2	2	2	2	4
6	3	3	3	3	3	3	4
7	3	3	3	3	3	3	4
8	3	3	3	3	3	3	4
9	3	3	3	3	3	3	4
10	2	2	2	2	2	2	4
11	1	1	1	1	1	1	4
12	1	1	1	1	1	1	4

Arrival Points

You can view the Arrival Points screen but it is configured by the terminal. They will allocate for statuses (events), such as when a slot appointment is booked for one Demand Window but the truck arrives in a different Demand Window.

For example, if an appointment was made for the **LOW Demand Window** but the truck arrives in a **HIGH Demand Window** points can deducted as well.

Arrival Points

Additional wrong Window arrival points:

	Book Window		Arrive Window	
ID	Name	Free Slots	Medium Slots	Prime Slots
1	Free Slots	0	0	0
2	Medium Slots	0	0	0
3	Prime Slots	0	0	0

Booking Status (Event)

When you use the booking system, the appointment can have a number of different statuses, or events. The table shows each event and what it means:

Event	What this means
Book	When the appointment is made
On Time	When the truck arrives on time at the terminal **Note**: This event will not occur for Stack Run bookings
Late	When truck arrives late after the Date and Zone time of the appointment (grace period can be taken into account) **Note**: This event will not occur for Stack Run bookings
Early	When truck arrives early before the Date and Zone time of the appointment (grace period can be taken into account) **Note**: This event will not occur for Stack Run bookings
No Show	When an appointment is not cancelled (listed) by you and/or the truck does not arrive at the terminal on the same day **Note**: This event will not occur for Stack Run bookings
Listed & Taken	When you cancel a booking and is used by another company
Facility Cancelled	Terminal has cancelled a booking

Facility Booked	Booking made by the terminal on your behalf
Arrival Window	When a truck arrives in a different demand window. Example: When you book in a low demand window and arrive at high demand window, an additional transaction fee applies